

## 2017 AGM - Membership coordinator's report

We currently have 476 members, including 24 life members. At the time of preparing this report 107 members have not yet renewed for 2017-18. I sent reminders to these members at the end of August encouraging them to renew their memberships. Non-renewing members have until 27 October 2017 to renew before their membership is revoked under our constitution.

Whilst a great improvement on last year, we still have a small number of membership payments that are unable to be identified this year. Could I please ask all members to ensure that they provide some kind of identifying information when making EFT payments for membership fees - either member number or name. This makes the task of processing payments much easier, and prevents you from receiving incorrect communications from me as to your membership status.

This year I have continued to ensure the membership processes for the association have continued as efficiently as possible. The main focus for my role this year has been:

- completing the 2017-18 membership renewals processing
- reporting membership information to the state divisions

In addition I worked with the treasurer, Michael Gavan, to move our credit card processing facility away from PayPal and into our existing banking facility.

I am in the process of finalising the ALLA membership survey which will be sent to all members in Q4 2017. I encourage all members to complete the survey to help enable the board to deliver the most relevant services it can to the membership.

Should you have any questions or issues with your membership please contact me via the [contact form](#) on the ALLA website.

Richard Vankoningsveld